New OX Drive App for iOS

Product Guide

V1.0

1   Introducing the New OX Drive App by Open-Xchange

1.1   What is the New OX Drive App

The OX Drive App for iOS is an intelligent file synchronization app for iOS phones and tablets. It integrates natively into the iOS Files app on iPhone and iPad devices. It provides all corresponding functionality that users are used to from services like iCloud.

The OX Drive App for iOS synchronizes the OX Drive content from OX App Suite v7.10.6 and presents it to the user within Apple's native Files app.

1.2   Next Generation – Seamless Integrated into iOS

With this new generation app, Open-Xchange provides a seamless integration into Apple's app ecosystem and into the system's own file browser, the Files app for OX App Suite v7.10.6.

The previous OX Drive App was a standalone app that used an independent file browser. With iOS 11, Apple introduced the Files app which can be compared to Finder on macOS or Explorer on Windows. It is a system-wide native file browser deeply integrated into the operating system and allows cross-app file handling. Open-Xchange decided to fully embrace this new technology and fully support the Files app as its main user interface.

1.3   iOS File App Usage on iPhone and iPad

With the new integration users can easily search and organize their own files in one app. This is independent from where the file was originally received from. Users can easily import/export their content to/from other apps such as Mail; they can edit Office documents and automatically synchronize new versions of those documents; create PDFs, and a lot more. All these native features are now also available for OX Drive content. Also, custom OX Drive-specific actions, such as creating or editing sharing links, are presented in the Files app.

From a user's perspective, the user interface part of the OX Drive app just handles the log in and displays some legal information. Everything else is done by using the familiar Files app that comes with the device.

1.4 Requirements and Server Preparation

To use OX Drive App for iOS v3.0 you need to be running OX App Suite v7.10.6 and Apple iOS v14 or above.

We recommend updating your iOS device to the very latest iOS version to fully benefit from the continuously growing feature in the Files app.

1.5 Branding for Partners and Customers

The new OX Drive App for iOS can be branded for customers and partners. This includes changing colors, legal content and icons as well as predefining a server URL.

For more information about branding, the cost of this service, and what can be done please contact your Open-Xchange sales representative.

2 Download and Login Process

After downloading and starting the OX Drive app a login screen is shown. This is where the user is requested to enter their OX App Suite login credentials.

The following data is required for setup:

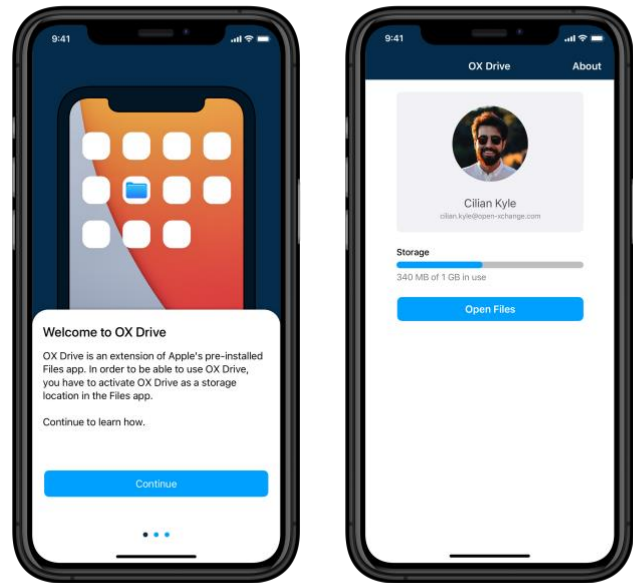- Groupware server URL

- User credentials

3   Activation and Integration

After login, and while the initial sync is done in the background, a tutorial is shown that explains the connection between the OX Drive app and Apple's File app, and how to activate it.

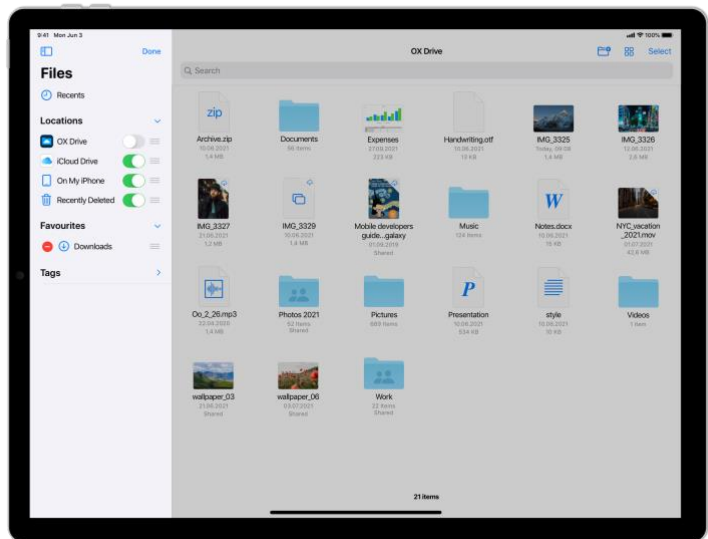These steps are explained and visualized in detail.

If the user has deleted the pre-installed iOS Files App, it is still possible to re-install it from the iOS App Store.

After a successful initial synchronization the user's profile screen is shown. This includes some basic information about the user's account, the option to open the About screen and a button to open the Files app and start browsing the OX Drive content.

3.1   User Benefits and App Behavior

Just like Finder on macOS or Explorer on Windows, Apple's Files app is designed to be the center for file management. It hosts locally stored files, as well as cloud content from different providers. Please have a look at the official

information page here: https://support.apple.com/en-us/HT206481

The Files app feature-set grows with almost every new iOS update. By integrating OX Drive into Apple's operating system and the Files app, the users automatically benefit from that progress.

4 Differences Generation v2 vs. v3

As mentioned in the introduction chapters, with the complete integration of Apple's File app, the feature set of the new OX Dive app for iOS differs from the previous OX Drive iOS app. Please check the comparison table for further information:

	OX Drive App for iOS v2.x	New OX Drive App for iOS
Setup	Login	Manual activation in Files app
File Browsing	Internal File Browser	Apple Files App
Camera Import	no	planned
Empty Trash	yes	planned
Controlled offline availability	yes	no (handled by operating system)
Virtual Folders (All Photos, Recently Opened, MyShares)	yes	no (currently only "Recent" is provided within the Files app)

Sync settings (Sync only in Wifi/ while charging / when battery >X%)	yes	no (controlled via system settings)
Cache setting	yes	no (handled by operating system)
Invite people	yes	planned
Sorting	yes	yes
Delete	yes (triggers a "Move to Trash" deletion in current version)	yes (triggers a permanent deletion in current version, subject to change)
Drag 'n' Drop (also across apps)	no	yes
Cross-Provider Actions	no	yes
Accessibility	no	(yes) (for the Files app, accessibility is fully supported, the OX Drive UI's accessibility is a work in progress)
Tagging	no	(yes) (currently not working across devices)
Favorites	no	(yes) (currently not working across devices)

Native Editing / Saving	no	yes
Search	Searches only Drive	Searches among all file providers, behaviour defined by Apple and subject to change
Recent	yes	yes